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A multi-criteria decision support methodology for real-time train scheduling

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Abstract

This work addresses the real-time optimization of train scheduling decisions at a complex railway network during congested traffic situations. The problem of effectively managing train operations is particularly challenging, since it is necessary to incorporate the safety regulations into the optimization model and to consider numerous performance indicators that are important to evaluate the solution quality. Moreover, solutions must be produced in a limited computation time. This paper deals with the development of a multi-criteria decision support methodology to help dispatchers in taking more informed decisions when dealing with real-time disturbances. As a novel idea in the literature, optimal train scheduling solutions are computed with high level precision in the modelling of the safety regulations and with consideration of state-of-the-art performance indicators to be optimized in a given computation time period. To this aim, mixed-integer linear programming formulations are proposed based on the alternative graph modeling approach and solved via a commercial solver. For each problem instance, an iterative procedure is executed in order to establish an efficient-inefficient classification of the best solutions provided by the formulations via a well-established non-parametric benchmarking technique, named data envelopment analysis. Based on this classification, the procedure improves inefficient formulations with generation of additional linear constraints. Computational experiments are performed for 30-minute and 60-minute instances from a Dutch railway network with mixed traffic and multiple delayed trains. For each problem instance, the procedure converges after a limited number of iterations, and returns a set of efficient solutions and the relative formulations.

Keywords

Railway Traffic Control, Disturbance Management, Performance Evaluation, Mixed-Integer Linear Programming, Data Envelopment Analysis.

1 Introduction

A key problem in real-time railway traffic management is to efficiently reschedule trains during operations (Cacchiani et al. (2014)). In presence of initial delays, this problem requires to detect potential conflicts between two or more trains in each resource and to globally solve them by taking into account the propagation of consecutive delays (D'Ariano, 2009, Kecman et al. (2013), Corman et al., 2014B). Due to the limited time available to take real-time decisions, train dispatchers usually have a limited view on the effects of conflict resolution methods and are not able to compare alternative solutions in terms of various performance indicators. In practice, the dispatching measures are often sub-optimal, and leave room for improvement. Moreover, there is no clear agreement in literature on the objective functions to be used as many should be considered, due to different stakeholders and operational aspects.

This paper deals with the development of a multi-criteria decision support methodology to help dispatchers in taking more informed decisions when dealing with real-time disturbance management. As a novel idea in the literature, we compute optimal train scheduling solutions with high level precision in the modelling of the safety regulations and with consideration of state-of-the-art performance indicators to be optimized in a given computation time period. To achieve this aim, the following scientific issues have to be addressed:

- Microscopic optimization models for the real-time train scheduling problem are required, each one taking into account multiple performance indicators, either in the objective function or in the problem constraints;
- The models are to be automatically created and solved in a short computation time, and to be assessed in terms of the various performance indicators;
- A quantitative technique is needed to automatically compare the best solutions computed for the different models, to select efficient solutions and to give suggestions for improving inefficient ones;
- A comprehensive computational analysis is required to perform the performance assessment and to provide a pool of good quality solutions.

The first issue is addressed by the development of *Mixed-Integer Linear Programming* (MILP) formulations based on the *alternative graph model* of the real-time train scheduling problem (D'Ariano et al., 2007-2014). Since there is no generally recognized indicator, the investigation of suitable objectives to optimize is very important. We study a selection of the most used objectives in the related literature, including the minimization of the maximum (initial plus consecutive) delay (Mazzarello and Ottaviani, 2007), the maximum consecutive delay (D'Ariano et al., 2007A, Pellegrini et al., 2014), the maximum consecutive delay with consideration of train priorities (Corman et al., 2011A), the cumulative consecutive delays (Pellegrini et al., 2014), the weighted sum of deviations from the arrival/departure scheduled times (Caimi et al., 2012), the sum of all completion times (Dessouky et al., 2006), the sum of delays (Meng and Zhou, 2011), a weighted sum of delays (Higgins et al., 1996) with penalties when exceeding a threshold (Törnquist and Persson, 2007), the travel time of trains as a surrogate of energy consumption (Corman et al., 2009A).

All the objectives studied in this paper are *operational-centric* since they focus on the minimization of railway operations objectives with a train point of view, whereas other approaches are *passenger-centric* since they focus on the maximization of the quality of

service perceived by the passengers (the latter approaches are investigated e.g. in Tomii et al. (2005), Takeuchi et al. (2006), Caprara et al. (2006), Kanai et al. (2011), Sato et al. (2013), Binder et al. (2014), Cacchiani et al. (2014)). However, the methodology proposed in this paper remains valid even if different types of objectives are proposed.

The second issue is organized in the construction of the MILP formulations via the alternative graph model, the resolution of each formulation via a MIP solver, the investigation of the resulting solutions via a post-processing analysis. The latter procedure assesses the quality of each solution in terms of the various performance indicators.

The third issue is addressed via a useful benchmarking technique, named *Data Envelopment Analysis* (DEA), for assessing the relative efficiency of the different solutions (Charnes et al., 1978). It uses linear programming (LP) to determine the relative efficiencies of a set of homogeneous (comparable) units. This is a non-parametric technique, used for performance measurement and benchmarking the model solutions computed by the MIP solver (viewed as units). The analysis is based on the determination of the technical efficiency frontier as the frontier (envelope) representing the best performance and is made up of the units (formulations) in the data set which are most efficient in transforming their inputs (computational resources) into outputs (optimization results). The interested reader is referred to Charnes et al. (1994) and Cooper et al. (2007) for the fundament on DEA.

In DEA analysis, the performance of a formulation on a particular problem instance is calculated by comparing it to the efficiency frontier directly determined from the data. An efficiency score is thus computed for each solution based on its distance from the efficient frontier determined by the envelope of data of all solutions. This analysis is based on the BCC DEA model (Banker et al., 1984) which assumes variable returns to scale input/output relationships, and produces, for each unit, an efficiency score and additional information.

For each inefficient unit, improvement targets are individuated using the concept of composite unit. The attributes of a composite unit (which is a hypothetical efficient unit) are determined by the projection of an inefficient unit to the efficiency frontier. The attributes are formed as a combination of specific efficient units, in the proportions indicated by the results of DEA analysis. Based on an analysis of the MIP solver solutions computed for each formulation, we first classify the solutions into efficient and inefficient in terms of the given set of performance indicators. Then, for all the inefficient solutions, we propose an iterative procedure in order to improve their performance. This procedure, in a first step, generates additional constraints and then calls for the MIP solver in order to solve the modified formulations. In a second step, a further DEA analysis is devoted to establish a new efficiency ranking. The iterative procedure ends after a stopping criteria. The efficient solutions obtained for the modified formulations and the values for each performance indicator are given to the dispatchers for the final selection of the train schedule to be implemented.

The fourth issue is carried out on a busy and complex Dutch railway network. The investigated network is a central part of the Dutch railway network, including the Utrecht Central station area. This station area is the most complex in the Netherlands since the station layout presents the largest amount of parallel tracks. Dense mixed (local and international) passenger and freight traffic traverses the network. In the problem formulation, different train types are considered when modeling the objective function.

The computational experiments are based on the evaluation of several alternative problem formulations. Specifically, we study which formulations generate inefficient solutions or can be modified, with the proper addition of specific constraints. This would quantify the interplay and cross-performance of the different objective functions, and allows for an

efficient multi-criteria decision analysis.

This paper is organized as follows. Section 2 provides a description of the investigated problem. Section 3 presents the studied formulations with a common solution space and different objective functions and Section 4 the methodology proposed to evaluate the performance of the best solutions provided by these formulations. Section 5 gives a description of the computational analysis performed on real-world Dutch railway instances. Section 6 describes the paper conclusions and lines for further research.

2 Problem description

In its basic form a rail network is composed of stations, links, block sections and track-circuits. For safety reasons, signals, interlocking and Automatic Train Protection (ATP) systems control the train traffic by imposing a minimum safety separation between trains. To this end, railway tracks are divided into block sections, which may host at most one train at a time. A detailed description of different aspects of railway signalling systems and traffic control regulations can be found e.g. in the handbook of Hansen and Pachel (2014).

A timetable describes the movements of all trains running in the network, specifying, for each train, the planned arrival/passing times at a set of relevant points (such as stations, junctions, and the exit point of the network). Train movements can be formally described as follows. The passage of a train through a particular block section is named an *operation* i . A *route* is an ordered sequence of operations to be processed during the train service. The *timing* of a route specifies the start time t_i of each operation.

Each operation requires a *running time*, which depends on the speed profile followed by the train while traversing the block section. A speed profile is constrained by the rolling stock characteristics (maximum speed, acceleration and braking rates), physical infrastructure characteristics (maximum allowed speed and signalling system) and driver behaviour when approaching variable signals aspects. Safety regulations impose a minimum headway separation between the trains running in the network, which translates into a minimum *headway time* between consecutive trains. Railway timetable design usually includes *recovery times* and *buffer times* between the train routes. The recovery time is an extra time added to the travel time of a train between two stations, which corresponds to planning train speed smaller than maximum; those times can be utilized in real-time to recover from delays by running trains at maximum speed. Instead, the buffer is an extra time inserted in the timetable between consecutive train paths to prevent or reduce the propagation of train delays in the network.

Trains have planned stops at stations. The published stopping time of each train is named *dwell time*. A train is not allowed to depart from a platform stop before the scheduled departure time published in the timetable. Trains result in delay when arriving at the platform later than their scheduled arrival time as planned in the timetable.

Timetables are designed to satisfy all traffic regulations. However, unexpected events occur during operations. An *entrance perturbation* is a set of delayed trains at their entrance in the network, due to the propagation of delays from previous areas. The latter delays are called *initial delays* and can only be partially recovered by exploiting available recovery times. The initial delays are used to compute the *release time* of each train, i.e., the expected time the train enters the network under the current perturbed traffic conditions.

In disturbed operations, conflicting situations might be solved. A *potential conflict* arises when two or more trains claim the same block section at the same time. A decision on the

train ordering has to be taken and one of the trains involved has to change running, departure, and/or passing times according to the constraints of the signalling system.

A delayed train might cause many potential conflicts, as the available infrastructure has very limited possibility for overtaking, normally only at major stations, thus many trains might be slowed down or held since the subsequent block section is occupied by another train and cannot be entered. This phenomenon is known as *delay propagation*; the related propagated delays spreads the impact of a disturbance to other trains in the network, affecting greatly traffic in time and space. In general, the main goal of real-time train scheduling is to minimize train delays while satisfying traffic regulation constraints and guaranteeing the compatibility with the actual position of each train.

2.1 Investigated performance indicators

There is no general agreement in the literature on which the objective functions should to be adopted for formulating the real-time train scheduling problem. This problem copes with temporary infeasibility by adjusting the schedule of each train, and the newly determined schedule should optimize some performance measure, related to delay propagation. We next describe some of the mostly used in literature, as previously introduced in Section 1:

- *Tardiness* is the difference between the estimated train arrival time and the scheduled arrival time at a relevant point in the networks. This difference can be computed with or without the so-called *unavoidable delays*, that are the initial delays that cannot be recovered. The optimization problem with unavoidable delays is named the *total delay minimization*, while the optimization problem without unavoidable delays is named the *consecutive delay minimization*. The latter problem focuses on the delays caused by the resolution of potential train conflicts only.
- *Priority tardiness* takes train classes into account, assigning suitable weights in the tardiness objective function. Tardiness is a special case of priority tardiness in which all trains have the same priority. However, setting different train weights in the objective function often means computing different optimal train schedules.
- *Punctuality* reports the number of trains that do not arrive at their final destination within a given threshold. In our experiments we study the special case in which the threshold is zero;
- *Schedule deviation* is computed to evaluate the difference between the off-line schedule and the schedule computed in real-time. This is adopted in order to try to limit the deviation from the off-line planned departure and arrival times. We observe that tardiness is a special case of schedule deviation in which only delays linked to the due dates are considered (early arrival and departure times are not penalized). However, it is again often the case that different solutions are computed for these two objective functions.
- *Total completion* is related to the arrival time of all trains at their destination.
- *Travel time* is a measure of the time spent by all trains in the system.

All indicators related to tardiness and punctuality measures can be computed either at all stations or at end (destination) stations only, in terms of consecutive or total delays. In general, we selected the above set of performance indicators since they are representative of

commonly used objectives in the literature and their optimization produces different train schedules. However, these indicators do not represent an exhaustive set of practically relevant objectives. Further research can be directed to evaluate combinations of the proposed objectives or different sets of objectives.

2.2 Assumptions and limitations

We model the real-time train scheduling problem by introducing the following assumptions and limitations that are the hypothesis at its basis:

- *Fixed train speed profile*: The computation of an optimized train schedule is based on a fixed-speed model, that does not allow a dynamic adjustment of running and headway times. In other words, the fixed-speed model corresponds to a fixed speed profile for each train, that does not consider the impact of braking and re-acceleration when facing the yellow and red signal aspects of the Dutch signaling system. However, the solutions computed for the fixed-speed model can be modified in a later stage as described e.g. in D’Ariano et al. (2007B) and Corman et al. (2009A).
- *Fixed train routing*: Each train has a prescribed sequence of operations in the network, which corresponds to a fixed routing. We fix a commonly used routing for each train based on suggestions from the infrastructure managers. The combined train scheduling and routing problem has been studied e.g. in Corman et al. (2010).
- *Fixed release time*: At the start time of the traffic optimization, the initial position of each train in the network is a deterministic information computed and released by the traffic controllers of the neighbouring dispatching areas. The coordination of multiple dispatching areas has been investigated e.g. in Corman et al. (2014A).
- *Fixed dwell time*: The dwell time is considered as a deterministic information. The impact of variable dwell times has been assessed e.g. in Larsen et al. (2014).
- *Interlocking system*: Track sections in complex interlocking areas are aggregated into station routings with a good approximation of sectional-release route-locking operations, as shown in Corman et al. (2009B, 2011B).
- *Rolling-stock re-utilization*: The constraints on the re-use of the same rolling stock for different train trips are ignored in this work. The modeling of this type of constraints has been proposed e.g. in D’Ariano and Pranzo (2009).

The above assumptions and limitations do not impact the general validity of the methodology provided in this paper. However, the train schedules computed by the scheduler would need to be adjusted before final implementation. We also observe that introducing additional constraints would increase the complexity to compute a feasible train schedule, while introducing additional variables would increase the time to compute the optimal solution.

3 Mathematical model

The train scheduling problem can be modelled as a job shop scheduling problem with additional constraints, in which a *job* is a sequence of operations performed by a train while respecting all operational constraints. We next represent it via a MILP based on the alternative graph model of Mascis and Pacciarelli (2002). Let $G = (N, F, A)$ be the alternative graph composed of the following sets:

- $N = \{0, 1, \dots, n, *\}$ is the set of *nodes*, where nodes 0 and * represent the start and the end operations of the schedule, while the other nodes are related to the operations in the schedule. To each node $i \in N$ is associated a start time t_i of operation i . By definition, the start time of the schedule is a known value, e.g. $t_0 = 0$, and the end time of the schedule is a variable t_* .
- F is the set of *fixed directed arcs* that model the sequence of operations to be executed by trains. Let $\sigma(i)$ be the operation succeeding i , each fixed directed arc $(i, \sigma(i)) \in F$ has a length $w_{i\sigma(i)}^F$, representing the minimum running, dwell or release time of operation i before operation $\sigma(i)$ can begin, such that $t_{\sigma(i)} \geq t_i + w_{i\sigma(i)}^F$. In particular, the release times are represented by an arc $(0, i) \in F$.
- A is the set of *alternative pairs* of directed arcs that model the train sequencing decision when a potential conflict arises. To each alternative pair $((i, j), (h, k)) \in A$ belongs two arcs whose lengths are w_{ij}^A and w_{hk}^A . The alternative arc length w_{ij}^A represents a minimum headway time between the start time t_i of i and the start time t_j of j . In particular, w_{ij}^A (w_{hk}^A) can be sequence-dependent.

A *selection* S is a set of alternative arcs, at most one from each pair. A solution is a *complete selection* S^c , where an arc for each alternative pair of A is selected, and it is feasible if the connected graph (N, F, S^c) has no positive length cycles. Given a feasible schedule S^c , a timing t_i for operation i is the length of a longest path from 0 to i ($l^{S^c}(0, i)$).

The alternative graph can be viewed as a *disjunctive program*. We let X be the set:

$$X = \left\{ \begin{array}{ll} t \geq 0 & x \in \{0, 1\}^{|A|} : \\ t_{\sigma(i)} - t_i \geq w_{i\sigma(i)}^F & \forall (i, \sigma(i)) \in F, \sigma(i) \neq * \\ t_j - t_i + M(1 - x_{ijhk}) \geq w_{ij}^A & \forall ((i, j), (h, k)) \in A \\ t_k - t_h + Mx_{ijhk} \geq w_{hk}^A & \end{array} \right\} \quad (1)$$

The variables of the problem are the following: $|N|$ real variables t_i associated with the start time of each operation $i \in N$ and $|A|$ binary variables x_{ijhk} associated with each alternative pair $((i, j), (h, k)) \in A$. The variable x_{ijhk} is 1 if $(i, j) \in S$, and $x_{ijhk} = 0$ if $(h, k) \in S$. The constant M must be a sufficiently large number.

In the following subsections, a set of MILP formulations with different objective functions is presented and an illustrative numerical example is reported.

3.1 Formulations

The modelling of the different objective functions requires the introduction of *due date* constraints in the MILP formulation of Section 3. In order to measure the delay of a train we use *due date arcs* in the alternative graph model. In case of total delays, a due date arc $(k, *) \in F$ is used to measure the train delay with respect to the time at which the operation k is scheduled, i.e. the arrival of a train at a scheduled stop in a station or its scheduled exit from the network. When the goal is the minimization of consecutive delays (delays caused by the real-time train scheduling decisions necessary to solve the potential train conflicts in the network), due date arcs measures the delay with respect to the time at which the operations are scheduled but without considering the initial delays.

The length d_k of a due date arc $(k, *) \in F$ is next described. We let k be the arriving of a train at a relevant location where the delay is measured, δ_k its scheduled (off-line) arrival

time and τ_k its earliest possible arrival time. In case the train has no intermediate stops with scheduled (off-line) arrival and departure times, the latter time is computed as the sum of the release time of the first operation of the train plus the minimum running and dwell times in all block sections processed by the train before operation k . The other case requires to take the maximum between the scheduled departure time and the earliest possible arrival time at each intermediate stop computed as for the previous case. The computation of the maximum between those two quantities is necessary, since the trains cannot depart before their scheduled departure time.

When we fix the due date $d_k = \delta_k$, we compute a feasible real-time train schedule and measure the total delay of the train at operation k as $\max\{0, t_k - d_k\}$, in which t_k is the start time of operation k , i.e. the actual arrival time in the real-time train schedule. When we fix the due date $d_k = \max\{\tau_k, \delta_k\}$, the consecutive delay of the train at operation k can be computed as $\max\{0, t_k - d_k\}$, while its initial delay is $\max\{0, \tau_k - \delta_k\}$.

In what follows, we model MILP formulations with different objective functions, and we study the performance indicators introduced in Section 2.

The **MAXIMUM TARDINESS - MT** (2) minimizes the maximum (consecutive or total) delay at all relevant locations.

$$\begin{aligned}
& \min t_* \\
& s.t. \\
& t_* - t_k \geq -d_k \quad \forall (k, *) \in F \\
& \{x, t\} \in X
\end{aligned} \tag{2}$$

The **CUMULATIVE TARDINESS - CT** (3) is the minimization of the sum of (consecutive or total) delays at all relevant locations:

$$\begin{aligned}
& \min \sum_{k=1}^{|K|} z_k \\
& s.t. \\
& z_k - t_k \geq -d_k \quad \forall (k, *) \in F \\
& z_k \geq 0 \quad \forall k \in K \\
& \{x, t\} \in X
\end{aligned} \tag{3}$$

where $K \subset N$ is the set of nodes from which a due date arc starts and z_k is a real positive variable associated with the due date arc $(k, *) \in F$.

A variant of cumulative tardiness is to compute the (consecutive or total) delay of each train with respect to the due date time of its last operation only. The last operation is associated either to the exit from the network or to a scheduled stop at the ending station. The resulting formulation is named **CUMULATIVE TARDINESS END - CTE** (4):

$$\begin{aligned}
& \min \sum_{e=1}^{|E|} z_e \\
& s.t. \\
& z_e - t_e \geq -d_e \quad \forall (e, *) \in F \\
& z_e \geq 0 \quad \forall e \in E \\
& \{x, t\} \in X
\end{aligned} \tag{4}$$

where $E \subseteq K$ is the set of nodes from which the due date arc associated with the last operation of each train starts and z_e is a real positive variable associated with the due date arc $(e, *) \in F$.

We now consider a punctuality measure by counting the number of trains that are delayed (i.e. have a consecutive or total delay) with respect to a threshold P on the due date time related their last operation. Considering $P = 0$, we call it **PUNCTUALITY - P0** (5):

$$\begin{aligned}
& \min \sum_{e=1}^{|E|} v_e \\
& s.t. \\
& Mv_e - t_e \geq -d_e - P \quad \forall (e, *) \in F \\
& v \in \{0, 1\}^{|E|} \\
& \{x, t\} \in X
\end{aligned} \tag{5}$$

where v_e is a binary variable indicating if a train is delayed ($v_e = 1$) or not ($v_e = 0$).

In some approaches different classes of trains have different priorities (see e.g. Carey and Kwiecinski (1995) and Gorman (2009)), considering the fact that the same delay could have a different cost impact depending on the train class, e.g. international passenger, local passenger or freight trains. The next two formulations take into account priorities.

The **PRIORITY CUMULATIVE TARDINESS END - PCTE** (6) is the minimization of the sum of weighted delays with respect to the due date time of the last operations only. The weights depend on the train class:

$$\begin{aligned}
& \min \sum_{e=1}^{|E|} f_e z_e \\
& s.t. \\
& z_e - t_e \geq -d_e \quad \forall (e, *) \in F \\
& z_e \geq 0 \quad \forall e \in E \subset K \\
& \{x, t\} \in X
\end{aligned} \tag{6}$$

where f_e is the cost associated with the due date arc $(e, *) \in F$.

The **PRIORITY CUMULATIVE TARDINESS END COST - PCTEC** (7) extends the previous formulation with the introduction of a threshold to the delay of each train and a related penalty cost:

$$\begin{aligned}
& \min \sum_{e=1}^{|E|} (f_e z_e + c_e v_e) \\
& s.t. \\
& z_e - t_e \geq -d_e \quad \forall (e, *) \in F \\
& z_e \geq 0 \quad \forall e \in E \\
& Mv_e - t_e \geq -d_e - u_e \quad \forall (e, *) \in F \\
& v \in \{0, 1\}^{|E|} \\
& \{x, t\} \in X
\end{aligned} \tag{7}$$

where f_e is the weight associated with the due date arc $(e, *) \in F$, u_e the delay threshold related to operation e , c_e the related penalty cost and v_e is a boolean variable indicating if the associated train is delayed ($v_e = 1$) or not ($v_e = 0$) with respect to the threshold.

We consider three different classes of passenger trains: high speed, intercity and local. For all due dates belonging to the operations of each train class, we assign a weight and a threshold. In particular, high speed trains have $f^{HS} = 20/3600$ and $c^{HS} = 30$ minutes, intercity $f^{IC} = 10/3600$ and $c^{IC} = 2$ hours, local trains $f^L = 5/3600$ and $c^L = 2$ hours. Those thresholds correspond to the minimum time resulting in a monetary compensation for passengers.

All the previous formulations take into account train delays. Another interesting formulation is related to the assessment of positive and negative deviations. The two deviations

correspond to study how the new schedule differs from the off-line schedule. Clearly, ahead trains have a different cost impact than delayed trains, so different costs are associated in objective function with the two kinds of deviation. The following formulation, named **SCHEDULE DEVIATION - SD** (8), measures the positive and negative deviations with respect to due date times and the positive deviations with respect to release times:

$$\begin{aligned}
& \min \sum_{k=1}^{|K|} (az_k - bp_k) + \sum_{r=1}^{|R|} aq_r \\
& s.t. \\
& z_k - t_k \geq -d_k \quad \forall (k, *) \in F \\
& z_k \geq 0 \quad \forall k \in K \\
& p_k - t_k \leq -d_k \quad \forall (k, *) \in F \\
& p_k \leq 0 \quad \forall k \in K \\
& t_r - q_r \leq w_{sr} \quad \forall (0, r) \in F \\
& q_r \geq 0 \quad \forall r \in R \\
& \{x, t\} \in X
\end{aligned} \tag{8}$$

where a and b are the costs associated with the kind of deviation considered (in our experiments $a = 1/180$ and $b = 1/360$), $K \subset N$ is the set of nodes from which due date arcs start, $R \subset N$ is the set of nodes from which release arcs start, z_k (p_k) is a real positive (negative) variables associated with each due date $(k, *) \in F$, and q_r is a real variable associated with each release arc $(0, r) \in F$.

The **TOTAL COMPLETION - TC** (9) models the minimization of the sum of the arrival times of all trains at their exit from the network. This objective function can be viewed as the maximization of throughput. This formulation requires to fix $d_k = 0 \forall k \in K$.

$$\begin{aligned}
& \min \sum_{e=1}^{|E|} z_e \\
& s.t. z_e - t_e \geq 0 \quad \forall (e, *) \in F \\
& z_e \geq 0 \quad \forall e \in E \\
& \{x, t\} \in X
\end{aligned} \tag{9}$$

We also consider the minimization of the travel time of all trains in the network as a surrogate for the minimization of the energy consumption. This formulation is named **TRAVEL TIME - TT** (10):

$$\begin{aligned}
& \min \sum_{g=1}^{|G|} (t_l^g - t_f^g) \\
& s.t. \\
& \{x, t\} \in X
\end{aligned} \tag{10}$$

where G is the set of trains in the network, t_f^g and t_l^g and the start times of the first and the last operations (f and l) in the schedule for a train g , and $(t_l^g - t_f^g)$ is the travel time spent by train g in the network.

We are interested in minimizing the above-presented objective functions, both in case of consecutive and total delays. However, the distinction between the two cases only stands for formulations (2) and (5), for which the following four distinct cases must be considered: **MT CONSECUTIVE** (MT^C) and **MT TOTAL** (MT^T) for formulation (2); **P0 CONSECUTIVE** ($P0^C$) and **P0 TOTAL** ($P0^T$) for formulation (5). Regarding the formulations (3), (4), (6), (7), (8), (9) and (10), a distinction between the consecutive and total delay minimization is not necessary, since the only difference in the objective function value would be a constant factor (i.e. the unavoidable delay).

3.2 A numerical example

This section illustrates an example of traffic situation on a network of six block sections (numbered 1–6), three of which (3, 4, 5) can be traversed in both directions, and a station (Q) with a single stop platform. In Figure 1, we have 4 trains (named A, B, C, D): trains A and B follow the same route (even if they enter the area from different entrance points) traversing resources 1, 2, stopping at station Q , and traversing resource 3; train C follows the route traversing resources 4, 5, 3; train D follows the route traversing resources 3, 5, 4.

Figure 1: Example with four trains running in a small network

Table 1 presents the numerical data of the example. Row 1 specifies which train the value refers to, Row 2 the release time at which each train enters the network, Rows 3-7 the minimum running time on the various block sections, Row 8 the minimum dwell time in station Q , Row 9 the minimum departure time from station Q , Rows 10-11 the due date times of arrival at station Q for the total and consecutive delay minimization cases, Rows 12-13 the due date times of exiting the network for the total and consecutive delay minimization cases. All trains must keep a minimum headway time of 1 unit on all resources.

Table 1: Numerical Example : Data

Train		A	B	C	D
Release Time	Entrance	60	45	45	60
Running Time	Block Section 1	10	10		
Running Time	Block Section 2	10	10		
Running Time	Block Section 3	15	15	15	5
Running Time	Block Section 4			25	15
Running Time	Block Section 5			25	15
Dwell Time	Station Q	20	20		
Release Time	Station Q	70	110		
Total Due Date Time	Station Q	40	65		
Cons. Due Date Time	Station Q	80	65		
Total Due Date Time	Exit	105	125	110	45
Cons. Due Date Time	Exit	115	125	110	95

For sake of simplicity, the illustrative example only considers four formulations of Section 3: MT^C , MT^T , $P0^T$, $PCTE$ with $w_c = 10$ and $w_a = w_b = w_d = 1$. Table 2 reports on the four optimal solutions obtained by the optimization solver for each formulation. Row 1

indicates which objective function has been minimized, Row 2 the total computation time (in seconds), Rows 3-4 if the solution is optimal (1) or not (0) and the relative gap of optimality (in percentage), Rows 5-8 the value for each performance indicator (in bold the one optimized in the corresponding formulation), Row 9 the train ordering in each solution.

Table 2: Numerical Example : Results

Formulation	MT^C	MT^T	$P0^T$	PCTE
Comp. Time (s)	0.01	0.01	0.01	0.01
Num. Opt. Sol.	1	1	1	1
Opt. Gap %	0	0	0	0
MT^C	51	52	67	63
MT^T	101	52	117	101
$P0^T$	3	4	3	3
PCTE	106	541	110	106
Trains Orders	C-D-B-A	D-A-B-C	C-D-A-B	C-B-D-A

The optimal resolution of each formulation gives a different solution and no solution outperforms the others in terms of all performance indicators. The four solutions should therefore be given to the dispatcher. But how can a subset of solutions be selected? And, for each problem instance, how can the formulations be combined in order to obtain better quality solutions (if any exists)?

The following section proposes a new methodology for the systematic evaluation of performance of the different formulations and for the enhancement of their performance.

4 Performance evaluation methodology

The approach proposed in this work focuses on identifying relatively efficient formulations among a set of available formulations for the real-time train scheduling problem. The core of a new Decision Support System (DSS) is developed for this purpose. In addition, the proposed methodology enables the possibility to enhance the available formulations on the basis of an efficiency assessment conducted applying an iterative procedure based on DEA. We next describe the DSS and the developed procedure.

4.1 Decision support system

Each formulation is considered as a *decision-making unit* (DMU) with multiple inputs and outputs. Then, DEA is used to evaluate the relative efficiency of the different optimization formulations. The DEA-based approach differs from methods based on statistical tests in that multiple inputs and outputs are simultaneously considered in an integrated framework for the evaluation of unit efficiency. In addition, the proposed approach gives a support in order to improve the configurations showing inefficiency. In fact, besides the identification of relatively efficient and inefficient DMUs (i.e. formulations with respect to a given instance) and the efficiency ranking of the formulations under study, DEA helps to identify also the sources and the level of inefficiency for each of the considered inputs and outputs. This translates into an iterative procedure for the generation of improved formulations via the addition of specific constraints on a number of inefficient performance indicators.

Figure 2: The general scheme of the DSS

Figure 2 describes the DSS scheme, which it is applied to a set of formulations F_1, \dots, F_q . Each formulation F_i is characterized by a set of inputs I_i (representing the use of resources) and a set of outputs O_i (representing the achieved results) used by the **DEA Module** to elaborate the efficiency assessment. In the DEA methodology, the measurement of relative efficiency in the presence of multiple inputs and outputs is addressed by assigning weights so that the overall relative efficiency score is actually a ratio of the weighted sum of the outputs to the weighted sum of the inputs. The result of this analysis includes: a) a relative efficiency measure for each DMUs; b) the individuation of a set of inefficient DMUs; c) the determination of a *virtual composite* efficient DMU for each inefficient DMU; d) indications on how to drive improvements for the inefficient DMUs.

These results are the inputs for another DSS module, namely the **Formulation Enhancement Module** which suggests to modify the set of constraints of the evaluated formulations in order to improve their performance. The set of DMUs is updated with the new enhanced formulations and proposed to the **DEA Module** for a new efficiency analysis. At end of this iterative process, a final set of enhanced formulations F_{e1}, \dots, F_{eq} and the correspondent solutions S_{e1}, \dots, S_{eq} are returned by the DSS. A detailed description of the DEA literature, of the DEA model adopted for the **DEA Module** and of the phases of the overall process of Figure 2 is the argument of the following sections.

4.2 DEA evaluation

Setting the best formulations in use should be considered as an integral part of an advanced optimization system and plays a crucial role in the success of a modern planning and scheduling system. For the sake of simplicity and without loss of generality, we consider a formulation of high quality if it effectively and efficiently solves the problem of interest. To help to decide efficient configurations of optimization approaches, the literature (see e.g. Cooper et al. (2007), Lu and Yu (2012), Lu and Wu (2014)) recently proposed to

use the well-known DEA method, which is based on LP and has been widely adopted in the non-parametric performance evaluation of several systems and organizations. Previous DEA-based studies measured empirically the production efficiency of a set of DMUs with multiple inputs and outputs. Also, the feature of handling the multiple inputs and outputs of DMUs makes DEA an attractive alternative for evaluating the algorithmic performance of different algorithmic configurations, because researchers and practitioners may desire to compare several inputs and outputs at the same time in order to assess the relative efficiency of each algorithm or configuration.

Given selected inputs and outputs, DEA analysis requires to handle a set of LP problems which can be solved by standard optimization solvers. Other empirical techniques for analysis of the performance of algorithms (typically based on design of experiments (DOEs), analysis of variance (ANOVA), and paired statistical tests) are also based on standard solvers and help to individuate best configurations arriving at conclusions that have a statistical meaning. However, these techniques are often based on parametric methods separately and sequentially compared. In general, conducting the analysis could become difficult when the numbers of distinct parameter values and evaluation criteria are large.

The proposed DEA approach differs from classical empirical analysis methods in that multiple inputs and outputs of the unit configurations under evaluation are simultaneously taken into account in an integrated framework. This paper considers each formulation as a DMU and applies DEA to assess the relative efficiency of a set of formulations tackling the same optimization problem under investigation.

Different DEA models have been proposed in the literature (see e.g. Charnes et al. (1994), Cooper et al. (2007)). Based on the assumption of *constant returns-to-scale* (CRS), Charnes et al. (1978) developed a DEA model using LP, named the CCR (*Charnes Copper Rhodes*) model. That model is based on the choice of input and output weight for each DMU. An optimal solution to the CCR model assigns the input and output weights which maximize the efficiency of the evaluated DMU, relative to the other DMUs. The model is solved in turn once for each DMU, to obtain the relative efficiencies of all the DMUs under evaluation. To relax the strict CRS assumption, Banker et al. (1984) proposed a generalization of the CCR model named the BCC model, which allows *variable returns-to-scale* (VRS) on production frontiers. Both CCR and BCC models can be adapted to measure the relative efficiency of different unit configurations.

Lu and Yu (2014) adopted the CCR model of DEA to evaluate relative efficiencies of a set of algorithms for a variant of the vehicle routing problem. Dellino et al. (2009) use the same approach in the configuration of a metamodel-assisted engineering design optimization. The CCR model is often criticized due to the assumption of CRS, which might not always hold to the inputs to and/or outputs from an algorithm for solving optimization problems. For instance, more computational time for executing an algorithm does not guarantee to obtain a better objective value. In the evaluation of algorithmic efficiency, Lu and Wu (2014) applied the BCC model which allows VRS on production frontiers. Their work shows how the relative efficiency of each configuration can be determined using DEA, helping to easily determine the best configuration or the set of efficient configurations of an algorithm. In addition, it compares the evaluation results of the CCR and BCC models for determining efficient algorithmic configurations. In general, BCC seems to be more adequate for the decision-maker who needs to analyze the performance of optimization approaches, to identify efficient unit configurations, to rank them effectively, and to give indications on how to improve inefficient cases.

4.3 The adopted DEA model

The CCR model (by Charnes et al. (1978)) is considered as the origin of many following ideas and models in DEA literature. The mathematical formulations and summaries adopted in this paper are based on Cooper et al. (2007). We suppose that there are q DMUs representing q different optimization problem formulations: $DMU_1, DMU_2, \dots, DMU_q$. Suppose there are m inputs and s outputs for each one of them. For DMU_j the inputs and outputs are represented by $(w_{1j}, w_{2j}, \dots, w_{mj})$ and $(y_{1j}, y_{2j}, \dots, y_{sj})$, respectively. For each DMU_o , DEA basically tries to maximize the ratio θ_o representing the efficiency, according to the following fractional model:

$$\begin{aligned} \max \theta_o &= \frac{(u_1 y_{1o} + \dots + u_s y_{so})}{(v_1 w_{1o} + \dots + v_m w_{mo})} \\ \text{s.t.} & \\ \frac{(u_1 y_{1o} + \dots + u_s y_{so})}{(v_1 w_{1o} + \dots + v_m w_{mo})} &\leq 1 \\ v_1, v_2, \dots, v_m &\geq 0; u_1, u_2, \dots, u_s \geq 0 \end{aligned} \quad (11)$$

For each DMU involved in the performance evaluation process, DEA provides an efficiency score between 0 and 1. This efficiency score for a DMU is determined by computing the ratio of cumulative weighted outputs to cumulative weighted inputs for it. DEA enables variable weights, which are calculated in such a way that the efficiency score for the DMU is maximized. For a DEA analysis with q different DMUs, q different optimization problems are solved to compute the efficiency scores of each of the DMUs. The basic (fractional) formulation (11) can be easily transformed into a LP model, while the input and output data can be arranged in matrix notation W and Y , respectively. Based on these input and output matrices, the DEA model can be rewritten in the following *envelopment form* which is expressed with a variable θ and a non-negative vector of $\mathbf{h} = (h_1, \dots, h_q)^T$:

$$\begin{aligned} \min \theta & \\ \text{s.t.} & \\ \theta \mathbf{w}_o - W \mathbf{h} &\geq \mathbf{0} \\ Y \mathbf{h} &\geq \mathbf{y}_o \\ \mathbf{h} &\geq \mathbf{0} \end{aligned} \quad (12)$$

In model (12), the objective is to guarantee at least the output levels expressed by \mathbf{y}_o of DMU_o in all dimensions while reducing the input vector \mathbf{w}_o proportionally as much as possible. An efficient DMU_o has a θ_o equal to 1, while for an inefficient DMU_o , its *reference set* RS_o is defined as follows: $RS_o = \{j | h_j^* > 0\} (j = 1, \dots, q)$.

The rationale behind DEA technique is that if a given DMU is capable of producing a level of outputs using a certain amount of inputs, then other DMUs should also be able to do the same if they were to operate efficiently. The DMUs can then be combined to form a target DMU with composite inputs and composite outputs. Such an unit does not necessarily exist and it is typically indicated as virtual composite DMU (DMU_{VC}). The heart of the analysis lies in finding the *best virtual unit* for each real DMU. If DMU_{VC} is better than the original DMU under study by either making more output with the same input or making the same output with less input then the original DMU is inefficient. Even more importantly, considering the envelopment form, at the optimum, the constraints give indication about both the input excesses and the output shortfalls, in such a way an inefficient DMU can be

improved correspondingly. The reference set allows to determine the DMU_{VC} obtained as a linear combination of the elements in RS_o using \mathbf{h}^* as coefficients.

The presented CCR models deal with trying to reduce input variables while attaining at least the provided output levels. There is another type of model aiming to maximize output levels while spending no more than existing resources or inputs. This kind of models is referred as output-oriented. A CCR output-oriented model is formulated (in its envelopment form) as follow: In DEA, θ^* indicates the input reduction rate whereas η^* represents the output enlargement rate (Cooper et al., 2007). It is clear that the less the η^* value, the more efficient the DMU, or vice versa. In order to obtain an efficiency score of between 0 and 1 and to relate the efficiency scores with the input oriented model, $1/\eta^*$ is used to express the efficiency score of the DMU in an output oriented model.

The model orientation does not change the set of efficient DMUs; however the possible improvements and the composite virtual DMUs are calculated with different \mathbf{h} values. The CRS assumption of CCR models typically is oversimplified for several real world problems and specifically for optimization approaches. In fact, in the practice of algorithmic design it is difficult to obtain an increase/decrease in outputs proportional to an augmentation/reduction in input variables. To this aim, the BCC model firstly proposed by Banker et al. (1984) allows the consideration of more useful VRS. The BCC model differs from the presented CCR model for a convexity condition in its constraints. Moreover, in order to analyze the performance of different formulations, the output-orientation appears to be more adequate. We adopt the following envelopment form, where \mathbf{e} indicates the unit vector:

$$\begin{aligned}
& \max \eta \\
& s.t. \\
& \mathbf{w}_o - W\mathbf{h} \geq \mathbf{0} \\
& \eta\mathbf{y}_o - Y\mathbf{h} \leq \mathbf{0} \\
& \mathbf{e}\mathbf{h} = 1 \\
& \mathbf{h} \geq \mathbf{0}
\end{aligned} \tag{13}$$

In order to prepare data for the DEA analysis proposed in this paper, the DSS scheme contains a *pre-processing phase* based on Sarkis (2007), including scaling and normalization data and a correlation analysis.

4.4 Formulation enhancement procedure

For the real-time train scheduling problem under study, each considered formulation F_i is associated to a DMU in the DEA analysis. The set of inputs I_i associated to a F_i is limited to the computation time, while the set of outputs O_i includes: a) the value of the performance index related to the best solution S_i attained by F_i ; b) the gap of optimality showed by F_i ; c) the optimality of the solution S_i (through a binary index); d) the $q-1$ evaluations of S_i with the performance indicators (i.e. objective functions) of formulations F_j with $j \neq i$. The DEA analysis gives for each DMU (i.e. each formulation F_i) an assessment of its relative efficiency represented by η (or θ). If F_i is not fully efficient, the method individuates a reference set RS_i of efficient DMUs which can be used to obtain a virtual composite unit as a benchmark for F_i . This DMU_{VC} is determined as a linear combination of the units in RS_i , being \mathbf{h}^* the vector of coefficients. In more detail, this linear combination involves the outputs of the reference being $\mathbf{y}_{VC} = \mathbf{h}^{*T}Y$.

For each inefficient F_i a formulation enhancement procedure is executed. This procedure compares each output of F_i (i.e. $\mathbf{y}_i = (y_{1i}, y_{2i}, \dots, y_{si})$) with the correspondent output of the DMU_{VC} and individuates output improvements to drive F_i towards efficiency. The output improvements refer to the evaluation of S_i with the different performance indicators and are used to modify F_i by introducing constraints on the inefficient performance indicators. Each additional constraint requires to F_i an improvement with respect to a specific performance index (i.e. to increase the correspondent output). These constraints are determined by all the relations in $\mathbf{y}_i \leq \mathbf{y}_{VC}$ violated in the evaluations of the solution S_i (i.e. the train order obtained by F_i) with respect to the performance indicators of F_j with $j \neq i$. The procedure is executed iteratively by updating at each step the set of formulations via the improvements suggested by the DEA analysis. The stopping criteria is reached either when all DMUs are fully efficient or when inefficient DMUs are not improvable.

4.5 Numerical example

We use the example of Section 3.2 to better explain the DSS work. We evaluate the four formulations with the DEA Module, considering inputs and outputs according to Section 4.4. As a result, the solutions found by $P0^T$ and PCTE are shown to be inefficient and the DMU_{VC} is represented by MT^C in both cases (i.e. the reference set contains MT^C only).

Comparing the values of each performance indicator, the solution resulting from MT^T is efficient, since MT^T is by far the most difficult indicator to take into account indirectly. The Formulation Enhancement Module suggests the following additional constraints: PCTE is required to add a constraint regarding MT^C (≤ 51); and $P0^T$ three constraints regarding MT^C (≤ 51), MT^T (≤ 101) and PCTE (≤ 106). The solutions returned by the enhanced PCTE and $P0^T$ formulations are the same found by MT^C . All four formulations are now efficient and the final solutions presented by the DSS to the dispatcher are the trains orders of MT^C and MT^T solutions.

5 Computational experiments

This section presents the computational results on the formulations and DEA techniques introduced in this paper. The tests have been performed in a laboratory environment on 30-minute instances of a Dutch railway network. The optimal MILP solutions are computed via the solver IBM ILOG CPLEX MIP 12.0. The experiments are executed on a workstation Power Mac with processor Intel Xeon E5 quad-core (3.7 GHz), 12 GB of RAM.

5.1 Test case description

The infrastructure considered is a large part of the railway network in the east of the Netherlands. As shown in Figure 3, the network is composed of four major stations with complex interlocking systems and dense traffic: Utrecht Central, Nijmegen, Arnhem and Den Bosch. Other 36 minor stations in the network are also considered in our model.

The two main traffic directions are served by the line between Utrecht and Arnhem (towards Germany) and the line between Utrecht and Den Bosch (from Amsterdam towards Eindhoven and the southern part of the country). The network comprises a combination of single/double-tracks of different length, with a maximum distance between area borders of around 300 km. In total, there are more than 1000 block sections and 200 stopping locations

Figure 3: The considered Dutch railway network

(i.e. platforms actually used at stations).

For the computational experiments, we use the 2008 timetable that is cyclic with a cycle length of one hour, though most intercity and local trains services operate up to 4 times per hour per direction. Figure 4 gives a graphical view of line frequencies, each thick line (solid or dotted) represents a train line with 4 trains running per hour per direction, each thin line represents a train line with 2 trains running per hour per direction.

The real-life stochasticity of train operations can be modeled by Weibull distributions. In this work, a random variation of the release time is applied to all trains in the network, and initial delays are generated for multiple trains. From the Weibull distribution in Corman et al. (2011B), two sets of entrance perturbation instances are generated: 5 “normal” perturbations that corresponds to the scale, shift and shape parameters; 5 “increased” perturbations that are obtained by using the same scale and shift parameters and doubling the shape parameter. The latter perturbations result in an increased variability of train delays.

For each entrance perturbation, we deal with two types of instances: 30-minute (60-minute) traffic optimization with 99 trains (154 trains). In the latter instances the following trains traverse the network: 80 local trains, 70 intercity trains and 4 high speed trains. For the latter instances, we use CPLEX with one-hour computation time in order to compute near-optimal train schedules.

Figure 4: Line frequencies on the network (source: treinreiziger.nl)

5.2 Performance evaluation

Tables 3 and 4 report on the first and last iterations of the DEA framework for the 30-minute and 60-minute instances, respectively. In each table, we report 110 runs of CPLEX per iteration: the 10 entrance perturbation instances of Section 5.1 multiplied by the 11 formulations of Section 3.1. Specifically, each row of the tables presents average results on the 10 entrance perturbation instances.

The results of the first/last iterations are provided in Tables 3 and 4 with a 14-row information: Row 1 gives the average computation time (in seconds), Row 2 the number of problems that were solved to optimality by CPLEX, Row 3 the average optimality gap (in percentage), Rows 4-14 the average value of each performance indicator. For each column (i.e. for each formulation), the average value of the optimized performance indicator is highlighted in bold, while the improvements of the last iteration versus the first iteration are highlighted in italic.

For the 30-minute instances of Table 3, CPLEX takes on average up to 15 seconds to compute the optimal solution for each formulation and the DSS requires at most 3 iterations in order to converge, i.e. no more constraints can be added to improve efficiency. Overall, the DSS requires at most 3 iterations in order to converge, and is therefore very quick to compute efficient solutions. Regarding the 60-minute instances of Table 4, CPLEX is not always able to compute an optimal solution within 1 hour of computation, except for MT^C , MT^T and $P0^T$. For the latter formulations, the value of the lower bound is closer to the

Table 3: Computational results for 30-minute instances

Formulation	MT ^C	CT	CTE	P0 ^C	PCTE	PCTEC	SD	TC	TT	MT ^T	P0 ^T
First Iteration											
Comp. Time (s)	3.3	11.9	8.9	5.3	9.1	7.6	9.1	7.3	14.0	1.8	3.5
Num. Opt. Sol.	10	10	10	10	10	10	10	10	10	10	10
Opt. Gap %	0	0	0	0	0	0	0	0	0	0	0
MT ^C	220	290	245	530	278	284	287	264	264	414	604
CT	4485	2486	3032	5519	3668	3696	2568	3244	3237	7537	9300
CTE	1559	1116	954	1735	1058	1058	1207	1032	1032	2481	2917
P0 ^C	16.9	14.5	14.5	11.7	14.6	14.6	14.7	15.0	15.0	18.3	16.5
PCTE	3.4	2.8	2.3	3.7	2.2	2.2	3.1	2.5	2.5	5.0	6.2
PCTEC	3.4	2.8	2.3	3.7	2.2	2.2	3.1	2.5	2.5	5.0	6.2
SD	192	171	179	203	185	185	170	181	181	222	242
TC	513825	513449	513320	514166	513440	513440	513606	513247	513247	514716	515084
TT	91422	91046	90917	91763	91037	91037	91203	90844	90844	92313	92681
MT ^T	881	917	881	1011	893	893	917	881	881	872	1033
P0 ^T	70	70	70	69	70	70	70	70	70	71	66
Last Iteration											
Comp. Time (s)	3.4	11.9	8.9	5.3	9.1	8.3	9.1	7.3	14.3	2.9	3.5
Num. Opt. Sol.	10	10	10	10	10	10	10	10	10	10	10
Opt. Gap %	0	0	0	0	0	0	0	0	0	0	0
MT ^C	220	290	245	530	278	275	287	264	263	313	604
CT	4381	2486	3032	5519	3668	3629	2568	3244	3229	6125	9300
CTE	1512	1116	954	1735	1058	1058	1207	1032	1032	2051	2917
P0 ^C	16.5	14.5	14.5	11.7	14.6	14.6	14.7	15.0	15.0	16.5	16.5
PCTE	3.4	2.8	2.3	3.7	2.2	2.2	3.2	2.5	2.5	4.2	6.2
PCTEC	3.4	2.8	2.3	3.7	2.2	2.2	3.2	2.5	2.5	4.2	6.2
SD	191	171	179	203	185	184	170	181	181	208	242
TC	513780	513449	513320	514166	513440	513438	513606	513247	513247	514350	515084
TT	91377	91046	90917	91763	91037	91035	91203	90844	90844	91947	92681
MT ^T	881	917	881	1011	893	893	917	881	881	872	1033
P0 ^T	70	70	70	69	70	70	70	70	70	70	66

value of the optimal solution compared to the other formulations.

When looking at the number of efficient solutions for each instance, the DEA Module delivers, on average, 8 different efficient solutions. The Formulation Enhancement Module is able to improve several performance indicators, but some other indicators decrease their performance, thus yielding to trade-off solutions. In some particular cases, the addition of constraints deteriorates the performance of some formulation in terms of its objective function, because the set of feasible solutions decreases for the enhanced formulation and the optimal solution of the original formulation is discarded by the solver.

Table 5 reports average information on the DEA evaluation performed by the DSS. The evaluation is given both for 30-minute and 60-minute instances. Each row presents the average results obtained on the 10 entrance perturbation instances. Row 1 gives the cumulative number of instances for which each formulation results to be efficient at the first, second and third iterations; Row 2 counts how many times a DMU is in some reference set RS_i , i.e. how many times it has been used in a DMU_{VC} (at first, second and third iterations); Row 3 returns the average number of constraints added to each formulation at each iteration.

From Table 5, we have the following observations. The efficiency found at the first iteration is often improved at the next iterations (4 formulations are improved for the 30-minute instances and 5 formulations are improved for the 60-minute instances). This is a

Table 4: Computational results for 60-minute instances

Form.	MT ^C	CT	CTE	P0 ^C	PCTE	PCTEC	SD	TC	TT	MT ^T	P0 ^T
First Iteration											
Comp. Time (s)	914.4	1022.6	1182.3	411.8	924.1	900.6	1376.9	874.8	1160.9	85.0	365.5
Num. Opt. Sol.	10	8	7	9	8	7	7	8	7	10	10
Opt. Gap %	0	10.3	18.9	0.4	11.7	11.1	11.4	0	0.3	0	0
MT ^C	313	389	418	840	499	497	441	424	427	595	733
CT	14789	7760	10079	16556	12495	12085	8368	9971	10143	21393	24697
CTE	5178	3081	2619	5484	2981	2906	3406	2673	2699	6121	7115
P0 ^C	37.0	28.6	28.1	22.6	29.3	28.9	29.4	28.4	28.9	37.8	33.6
PCTE	12.2	8.6	6.8	14.5	6.1	6.0	9.5	6.9	6.8	13.2	15.6
PCTEC	12.2	8.6	6.8	14.5	6.1	6.0	9.5	6.9	6.8	13.2	15.6
SD	437	370	399	458	423	419	371	397	399	505	539
TC	965034	962888	962433	965175	962840	962813	963308	962327	962384	965918	966716
TT	186553	184407	183952	186695	184360	184332	184827	183846	183903	187437	188235
MT ^T	1017	1034	1028	1349	1057	1057	1088	1039	1039	1004	1221
P0 ^T	112	109	109	107	109	110	110	109	109	112	104
Last Iteration											
Comp. Time (s)	920.5	1238.8	1243.9	416.4	1644.1	930.3	1850.2	1025.8	918.7	121.6	365.5
Num. Opt. Sol.	10	8	5	8	8	7	6	7	7	10	10
Opt. Gap %	0	12.2	20.4	2.7	11.2	11.8	7.9	0	0.2	0	0
MT ^C	313	383	403	734	498	491	435	425	415	553	733
CT	14638	7894	10154	15465	12047	12120	7635	10012	9023	18680	24697
CTE	5075	3067	2650	4974	2945	2913	2997	2668	2433	5495	7115
P0 ^C	36.3	29.0	28.0	23.1	29.3	28.9	28.7	28.5	28.0	34.8	33.6
PCTE	12.1	8.4	6.8	13.4	6.1	6.0	8.4	6.8	6.5	12.3	15.6
PCTEC	12.1	8.4	6.8	13.4	6.1	6.0	8.4	6.8	6.5	12.3	15.6
SD	437	371	400	449	418	419	360	398	382	479	539
TC	964915	962910	962455	964680	962811	962804	962624	962336	961883	965274	966716
TT	186434	184429	183974	186199	184330	184323	184453	183855	183712	186794	188235
MT ^T	1017	1022	1022	1249	1051	1051	1060	1034	1011	1004	1221
P0 ^T	112	110	109	107	109	110	110	109	109	112	104

Table 5: Cumulative DEA evaluation

Formulation	MT ^C	CT	CTE	P0 ^C	PCTE	PCTEC	SD	TC	TT	MT ^T	P0 ^T
30-Minute Instances											
Efficient cases	9 10 10	6 6 6	8 8 8	10 10 10	9 9 9	4 4 5	9 9 9	8 8 8	2 3 3	6 9 9	10 10 10
∈ RS _i	0 0 0	1 1 1	4 4 6	1 0 0	11 9 5	3 1 1	6 3 3	6 5 5	0 0 0	0 0 2	1 0 0
Added Constr.	8 0 0	0 0 0	0 0 0	0 0 0	0 0 0	3 2 0	0 0 0	0 0 0	2 0 0	9 0 0	0 0 0
60-Minute Instances											
Efficient cases	8 9 9	8 8 8	6 6 6	8 8 8	7 8 8	4 6 6	7 7 7	6 7 7	4 4 4	6 9 9	10 10 10
∈ RS _i	2 0 0	4 3 4	4 2 2	1 1 1	5 4 4	9 5 5	6 6 6	8 8 8	1 1 1	8 8 8	2 0 0
Added Constr.	7 0 0	6 0 0	3.3 3.5 3.5	9 9 0	2.7 7 7	3.3 3 3	4.3 8 6.5	2.3 4 4	2.3 3.3 3	9.5 9 9	0 0 0

confirmation that the additional constraints are very useful to improve the formulations and their solution quality in terms of multiple performance indicators.

Regarding the specific formulations, P0^T is already efficient for all the instances, since the other formulations have a poor performance for this performance indicator. TT has the smallest number of efficient solutions, since competitive solutions are found by the other formulations in a shorter computation time. Also, MT^T has a high number of inefficient solutions, however these are often improved by the iterative procedure. This is due to the nature of the formulation: only a small number of trains have effects in this objective function and different optimal solutions exist. Furthermore, MT^T is quite often improved and presents the largest number of average constraints added during the iterative process. The

improvement of MT^T is also visible when looking at the specific performance indicators in Tables 3 and 4. The other formulations are improved for similar reasons.

6 Conclusions and future research

This paper presents a methodology for the development of a multi-criteria decision support system to help dispatchers in taking more informed decisions when dealing with real-time traffic disturbances. We are particularly interested in the computation of near-optimal solutions in terms of a set of performance indicators. This is achieved by the development of MILP formulations based on the alternative graph model, each one taking into account multiple performance indicators, either in the objective function or in the problem constraints. An iterative DEA-based procedure is proposed to establish an efficient-inefficient classification of the formulations and to improve inefficient formulations. For each tested instance, the procedure converges after a limited number of iterations and returns a set of efficient formulations and their best solutions. The final selection of the train schedule to be implemented is left to the dispatchers.

Experiments are performed for 30-minute and 60-minute instances from a Dutch railway network with mixed traffic and multiple delayed trains. We study which formulations are efficient or can be modified to be efficient, with the proper addition of selected linear constraints. The proposed methodology is shown to be able to improve the inefficient formulations, and to deliver of a pool of improved formulations and their solutions in a short computation time for 30-minute instances.

The insights of the proposed approach regard the investigation of different objective functions and constraints and the identification of the most representative formulations for the computation of good trade-off solutions. On-going research is dedicated to a more comprehensive evaluation of alternative formulations and DEA classifications. The long term contribution to the practice of dispatching is the possibility to automatically generate a combination of objective functions and constraints such that the most efficient solutions can be quickly identified, classified, visualized and delivered to the dispatchers.

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